

Update for Pewsey Area Board

Update from	Wiltshire Good Neighbours Scheme
Date of Area Board Meeting	12 May 2014

Headlines/Key Issues

- We support our older people who are living at home to feel **safe, secure and supported** in every aspect of day to day life, be it the smaller things or the more complicated challenges. We do this for **free**, and all that is involved to get going is a telephone call. We visit people in their **own homes**, listen to them and help them and their families to work out what is needed. We then **find out how to get that support** and **revisit** them to see that the plans are working well.

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- County wide, including **Pewsey area**:
2013/2014 a total of **2,221 clients were supported**. This is an increase of 44.5% on last year.

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- Countywide, including Pewsey area:
2013/2013 a total of **4,208 enquiries** were made.
1st – **social isolation issues**
2nd – **finance and benefits questions**
3rd – **transport issues**

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- **Pewsey area 2013/2014: 96 clients were supported with 1:1 visits, onward referrals and sign posting to other agencies.**

Quote: **'It boosts my morale knowing I can ring you with anything I'm worried about.'**

Male client, Pewsey area, 87 years

Mary Soellner, Pewsey Area
Wiltshire Good Neighbour Scheme
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